2D TRANSIT QUESTIONS AND ANSWERS

Q: What is a 2D Label?
A: A 2D Label is a QR Code that, when scanned, shows the carton contents of a specific box.

Q: What is an FNSKU Label?
A: An FNSKU Label is an alternative SKU label that ensures your product is not commingled with other suppliers' inventories of the same product in the Amazon warehouse. These labels help combat product counterfeiting and protect your brand from being associated with counterfeit goods.

Q: Does Amazon require 2D Labels?
A: Packages without 2D Labels are subject to a 10-cent manual processing fee. Amazon recommends 2D labels to expedite receiving and avoid the fee.

Q: What is 2D Transit?
A: 2D Transit is a state-of-the-art FBA label processing software. It will allow you to create Amazon 2D Labels, FBA Labels, and FNSKU Labels all in one place. 2D Transit allows the user to scan products and automatically print shipping labels for Amazon's Fulfillment Centers. Amazon 2D Labels get your products checked into FBA faster so you can quickly resolve inventory issues and get more sales.

Q: What type of printer works with 2D Transit?
A: 2D Transit requires a thermal printer. We recommend Zebra printers for 2D labels and Dymo printers for FNSKU Labels.

Q: Why is 2D Transit better than typical FBA Labels?
A: Amazon wants to become more efficient, so they have asked sellers to utilize 2D Labels on cartons for easier and faster check-in of inventory at their fulfillment centers. With the implementation of 2D barcodes, you also avoid the manual processing fees associated with foregoing this step.

Q: Can I upload an Excel spreadsheet to create the 2D Labels?
A: Yes; 2D Transit accepts Excel files in our specified format.

Q: I have multiple manufacturers using 2D Transit. How do I hide a manufacturer's proprietary information from competing manufacturers?
A: Using Primary and Secondary Logins, you can ensure that partners see only information that relates to their account. Your Primary Login allows you to access all information for your account, including shipment status for all brands. Through Secondary Logins (shared with your manufacturer partners), you can limit partners' access to show only shipments for their brand.

Q: What if I scan the wrong product into a box? How do I ensure my shipment is accurate?
A: With SafetyNet, you will receive a notification if a product is not meant for a specific box. This feature ensures Amazon shipments are accurate, which will prevent loss and delay at the Amazon Fulfillment Center.

Q: How many logins can I have?
A: We offer multiple plans that allow for either 1 or multiple logins.

Q: What is the monthly commitment?
A: Try 2D Transit free for 7 days, and then pay month-to-month with the ability to cancel at any time with no extra cost.

Q: Is there a sign-up fee?
A: No; there is no extra cost to sign up.

Q: Can I track shipments through 2D Transit?
A: Yes, 2D Transit offers a summary dashboard showing all shipments and their progress. 2D Transit also offers a link that will take you directly to the Seller Central details page, where receiving progress can be tracked.

Q: Can I save a partial shipment for later?
A: Yes. You can save a shipment as a draft, see progress to completion, and continue working on it at a future time.