

Q: What is 2D Transit?

A: 2D Transit is a state-of-the-art Fulfillment By Amazon (FBA) label processing software. It will allow you to create Amazon FBA labels, 2D labels, and FNSKU labels all in one place. 2D Transit allows the user to scan products and automatically print accurate labels for shipping to FBA. Amazon 2D labels get your products checked into FBA faster so you can keep products in stock and make more sales.

Q: What is a 2D label?

A: A 2D label is a QR Code that, when scanned, shows the carton contents of a box. To increase Fulfillment Center efficiency, Amazon has asked FBA sellers to provide carton contents for easier and faster check-in of inventory and to avoid manual processing fees. Carton contents can be uploaded to Seller Central or encoded in a scannable 2D barcode label on the box.

Q: Does Amazon require 2D Labels?

A: Packages sent to an Amazon fulfillment center without a list of carton contents are subject to a 15-cents-per-unit manual processing fee during the months from January to October or a 30-cents-per-unit manual processing fee during the Christmas season from November to December. Scannable 2D labels list carton contents to expedite receiving and avoid the fees.

Q: Is it better to use a 2D label than to upload my carton contents to Seller Central?

A: Uploading your carton contents to Seller Central will get you around the fees, but it's prone to mistakes. Inaccuracies in uploaded carton contents may lead Amazon to deny your shipment or even suspend your account. With 2D Transit, our SafetyNet automatic shipment validation prevents your warehouse team from shipping a package to Amazon with the wrong items in the box. Ship to FBA with complete accuracy and remove a source of stress.

Q: What is an FNSKU label?

A: An FNSKU barcode label is an optional alternative SKU label that ensures that the Amazon warehouse doesn't commingle your inventory with other sellers' inventory of the same goods. With commingled inventory, customers who order from you may get some other seller's product rather than the one you actually sent to FBA. If the other seller's product is damaged or counterfeit, your brand could take the blame and the reputational damage in the form of one-star reviews. An FNSKU is a unique identifier for your products that prevents this. Amazon will apply these labels for you at the Amazon Fulfillment Center for 30 cents per unit, or you can save the money with 2D Transit by applying the labels yourself.

Q: What if I scan the wrong product into a box? How do I ensure my shipment is accurate?

A: With SafetyNet, you will receive a notification when you scan a product that is not meant for the current box. This feature ensures that shipments are accurate, which will prevent loss and delay at the Amazon Fulfillment Center.

Q: Can I upload an Excel spreadsheet to create the 2D Labels?

A: Yes; 2D Transit accepts .xlsx, .csv, and .tsv files created from our templates. Use file import for quick upload of multiple shipment plans or multi-box shipments.

Q: Can I save a partial shipment for later?

A: Yes. You can save a shipment as a draft, see progress to completion, and continue working on it at a future time.

Q: Can I track shipments through 2D Transit?

A: Yes, 2D Transit offers a summary dashboard showing all shipments and your warehouse's progress toward completion. Once a shipment has been sent, a link from the shipment plans page will take you directly to the Seller Central details page, where transit and receiving progress can be tracked.

Q: What type of printer works with 2D Transit?

A: 2D Transit requires a thermal printer. We recommend Zebra printers for 2D labels and Dymo printers for FNSKU labels.

Q: How many logins can I have?

A: There is no upper limit to the number of users allowed. However, the maximum number of separate vendor-level workspaces you can have is determined by your subscription plan.

Q: Can I prevent partner brands from seeing each other's shipments?

A: Yes. 2D Transit offers access control at multiple levels. The account is owned at the level of your organization. Within that account, you can have multiple workspaces, corresponding to different warehouses or partner vendors. How many workspaces you can have is determined by the subscription plan you select. While there's nothing preventing your partners and warehouses from sharing a single workspace, you may find it advantageous to use separate workspaces to avoid confusion and to protect your partners' proprietary information. You can also control access at the level of the individual user. Each of your employees and each of your partners' employees will have their own user account, with no upper limit to the number of users allowed. Users will only be able to see workspaces they've been invited to. Optionally, you can also limit users' permissions within a workspace to prevent them from seeing other users' work.

Q: Is there a monthly contract or sign-up fee?

A: There is no sign-up fee and no penalty to cancel at any time. Try 2D Transit free for 7 days, and then pay month-to-month!